## MARY A. MCKAY

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#### **Degrees Earned**

1990 Ed.D. University of San Diego (now PhD)

**Leadership Studies** 

Dissertation title: The Influence of the Strategic Planning Process on a Nonprofit Board and a Public

Commission

1986 M.Ed. University of San Diego

Counseling

1982 BA. University of San Diego

Psychology

**Business Administration (minor)** 

## **Books and Monographs**

McKay, M. A. (2009). *Instructor's Manual Training in Interpersonal Skills* (5th ed.). Upper Saddle River, NJ: Pearson/Prentice Hall.

## **Honors and Awards**

2015-2016 *Distinguished Teaching Award*, University of California San Diego, Office for Diversity, Equity and Inclusion (awarded May 2016)

## **Memberships and Civic Organizations**

**Prior Service** 

- Founding Board Member: Foundation for the Children of the Californias
- Founding Board Member: Malashock Dance and Company
- Board Member: Gaslamp Quarter Foundation

## **Invited Keynotes, Talks and Panels**

- Automobile Club Enterprises of North America, Annual Executive Strategy Meeting Keynote, Las Vegas, NV, *Mastering the Art of Interruption: Leveraging Business Tools for DIB Impact at ACE* (9.27.2022)
- 2021 UCSD, Triton Celebration Weekend, Faculty Host, Take a Triton to Class: *MGT 164 Business and Organizational Leadership/Organizational Culture* (5.11.2021)
- 2021 UCSD, Triton Leaders Conference, Faculty Host, Take a Triton to Class: *MGT 164 Business and Organizational Leadership/Networks* (2.02.2021)
- 2020 UCSD, Educational Innovation Expo, Panelist, *Developing Engaging Remote Learning Experiences Tales from the Field* (9.17.2020)

2/22/2024

2020	Automobile Club Enterprises of North America, Annual Executive Strategy Meeting Keynote, Las Vegas, NV, <i>Diversity and Inclusion</i> (June 2020 – cancelled due to COVID-19)
2017	Automobile Club Enterprises of North America, Annual Executive Strategy Meeting Keynote, Las Vegas, NV, <i>Leading Across Generations</i> (6.7.2017)
2017	Shiley Eye Institute, UCSD, Actionable Leadership (1.23.2017)
2016	Shiley Eye Institute, UCSD, Actionable Leadership Panelist (11.14.2016)
2016	UCSD Rady School of Management, Center for Executive Development, AAA Life Operations, Leading Across Generations (2.3.2016)
2015	UCSD Rady School of Management, Summer Institute for Emerging Managers and Leaders, Power and Leadership (8.4.2015)
2015	U.S. Department of Energy, Leadership Development Series, <i>360 Degree Effectiveness</i> , Washington, DC (6.25.2015)
2014	U.S. Department of Energy, Leadership Development Series, <i>Power and Leadership,</i> Washington, DC (4.23.2014)
2014	IDEA Student Center, Jacobs School of Engineering, University of California San Diego, <i>Power and Leadership,</i> La Jolla, CA (4.16.2014)
2013	University of California EXCEL Leadership Conference, <i>Imagine Yourself Leading,</i> La Jolla, CA (2.10.2013)
2009	Society for Design Administration: Orange County Chapter, <i>The Multi-Generational Workplace: Challenging by Design,</i> Irvine, CA
2008	Family Business Council, <i>Understanding the Multigenerational Workplace</i> , California State University, Fullerton, CA
2008	Society for Design Administration: Western Regional Conference, <i>The Multi-Generational Workplace: Challenging by Design</i> , San Diego, CA
2008	Pacific Institute for Family Business, Family Business: The Multi-Generational Workplace Amplified, Stockton, CA
2008	Pacific Institute for Family Business, Family Business: The Multi-Generational Workplace Amplified, Santa Rosa, CA
2008	Society for Design Administration, <i>The Multi-Generational Workplace</i> , Cavignac & Associates, San Diego, CA
2007	University of the 3 <sup>rd</sup> Age, <i>Generation Plugged-In: Can they hear me? Do they want to?</i> University of San Diego, San Diego, CA
2007	Family Business Forum, Family Business: The Multi-Generational Workplace Amplified, University of San Diego, San Diego, CA
2007	Society of Design Administrators, San Diego, <i>Building Organizational Strength and Capacity in 2007,</i> Architectural Concepts, San Diego, San Diego, CA

#### **Executive Development**

- 2023 UCSD Rady School of Management, UCSD Custom Courses: Instructor for *ACE Senior Leadership Program* (6-month program, 16.5 teaching hours)
- 2022 UCSD Rady School of Management, UCSD Custom Courses: Academic Program Director and Instructor for ACE Senior Leadership Program (15-month commitment for 6-month program, 20.5 teaching hours)
- 2022 UCSD Rady School of Management, UCSD Custom Courses: Micro-MBA *Power and Leadership* (1 course, 2.5 teaching hours)
- 2021 UCSD Rady School of Management, UCSD Custom Courses: Micro-MBA *Power and Leadership* (1 course, 2.5 teaching hours)
- 2020 UCSD Rady School of Management, Center for Executive Development, UCSD Open Enrollment Leadership Certificate course: *Power and Leadership* (1 course, 4 teaching hours)
- 2020 UCSD Rady School of Management, Center for Executive Development, UCSD Custom Courses: Micro-MBA *Power and Leadership* (1 course, 2 teaching hours)
- 2019 UCSD Rady School of Management, Center for Executive Development, UCSD Open Enrollment Leadership Certificate courses: *Power and Leadership, 360 Degree Effectiveness, Actionable Leadership, and Multiple Generations* (8 courses, 32 teaching hours)
- 2019 UCSD Rady School of Management, Center for Executive Development, UCSD Custom Courses: *Power and Leadership, 360 Degree Effectiveness, Actionable Leadership, and Multiple Generations* (4 courses, 17.5 teaching hours)
- 2018 UCSD Rady School of Management, Center for Executive Development, UCSD Open Enrollment Leadership Certificate courses: *Power and Leadership, 360 Degree Effectiveness, Actionable Leadership, and Multiple Generations* (6 courses, 24 teaching hours)
- 2018 UCSD Rady School of Management, Center for Executive Development, UCSD Custom Courses: *Power and Leadership, 360 Degree Effectiveness, Actionable Leadership, and Multiple Generations* (4 courses, 17.5 teaching hours)
- 2018 UCSD Rady School of Management, Center for Executive Development, Waseda University Micro-MBA Program, Tokyo, Japan (via VirBELA), *Power and Leadership* (2 courses, 8 teaching hours)
- 2017 UCSD Rady School of Management, Center for Executive Development, UCSD Open Enrollment Leadership Certificate courses: Power and Leadership, 360 Degree Effectiveness, Actionable Leadership, and Multiple Generations (7 courses, 28 teaching hours)
- 2017 UCSD Rady School of Management, Center for Executive Development, UCSD Custom Courses: *Power and Leadership, 360 Degree Effectiveness, Actionable Leadership, and Multiple Generations* (7 courses, 29.5 teaching hours)
- 2016 UCSD Rady School of Management, Center for Executive Development, UCSD Open Enrollment Leadership Certificate courses: *Power and Leadership, 360 Degree Effectiveness, and Multiple Generations* (4 courses, 16 teaching hours)

- 2016 UCSD Rady School of Management, Center for Executive Development, UCSD Custom Courses: *Power and Leadership, 360 Degree Effectiveness, and Multiple Generations* (6 courses, 23.5 teaching hours)
- 2015 UCSD Rady School of Management, Center for Executive Development, UCSD Open Enrollment Leadership Certificate courses: *Power and Leadership, 360 Degree Effectiveness, and Multiple Generations* (4 courses, 16 teaching hours)
- 2015 UCSD Rady School of Management, Center for Executive Development, UCSD Custom Courses: *Power and Leadership, 360 Degree Effectiveness, and Multiple Generations* (4 courses, 17.5 teaching hours)
- 2014 UCSD Rady School of Management, Center for Executive Development, UCSD Open Enrollment Leadership Certificate courses: *Power and Leadership, 360 Degree Effectiveness, and Multiple Generations* (4 courses, 16 teaching hours)
- 2014 UCSD Rady School of Management, Center for Executive Development, UCSD Custom Courses: *Power and Leadership, 360 Degree Effectiveness, and Multiple Generations* (3 courses, 12 teaching hours)
- 2013 UCSD Rady School of Management, Center for Executive Development, UCSD Custom Courses: *Power and Leadership, 360 Degree Effectiveness, and Multiple Generations* (2 courses, 6 teaching hours)

## Instructional Innovations, Curriculum, Cases, Courseware

- 2022 Development of curriculum and instructional support materials for *Stepping Up as a Change Agent* for Rady School of Management Executive Education Development. University of California San Diego
- 2022 Development of curriculum and instructional materials for *Leading Across Generations* for Rady School of Management Executive Development. University of California San Diego
- 2022 Development of curriculum and instructional materials for *Introduction to Leadership* course for Rady School of Management Executive Development. University of California San Diego
- 2022 Development of curriculum and instructional materials for *Leader Styles* for Rady School of Management Executive Development. University of California San Diego
- 2022 Development of curriculum and instructional materials for *Power and Influence* for Rady School of Management Executive Development. University of California San Diego
- 2018-19 Development of curriculum and instructional materials for *Ireland's Silicon Valley*, a 5-week undergraduate global education experience for University of California San Diego Global Seminar program (taught in Dublin and London)
- 2016 Development of curriculum and instructional materials for executive Actionable Leadership course for Rady School of Management Center for Executive Development. University of California San Diego
- 2016 Development of curriculum and instructional materials for proposed undergraduate Leadership Development Lab for Rady School of Management. University of California San Diego (in progress)
- 2014-15 Development of curriculum and instructional materials for executive *360 Degree Effectiveness* course for Rady School of Management, Center for Executive Development. University of California San Diego

- 2014-15 Development of curriculum and instructional materials for executive *Leading Multiple Generations* course for Rady School of Management, Center for Executive Development. University of California San Diego
- 2014-15 Development of curriculum and instructional materials for executive *Power and Leadership* course for Rady School of Management, Center for Executive Development, Micro-MBA Program. University of California San Diego
- 2014-15 Development of curriculum and instructional materials for executive *Personal Ethics in Business* course for Rady School of Management, Center for Executive Development, Micro-MBA Program. University of California San Diego
- 2013 Development of curriculum and instructional materials for executive Social Intelligence course for Rady School of Management, Center for Executive Development. University of California San Diego
- 2013 Development of curriculum and instructional materials for executive Power and Leadership course for Rady School of Management, Center for Executive Development. University of California San Diego
- 2013 Development of curriculum and instructional materials for undergraduate *Managing Diverse*Teams course for Rady School of Management. University of California San Diego (this course fulfills campus-wide graduation requirement for Diversity, Equity and Inclusion)
- 2012 Development of curriculum and instructional materials for undergraduate *Personal Ethics at Work* course for Rady School of Management. University of California San Diego
- 2011 Development of curriculum and instructional materials for undergraduate *Organizational Leadership* course for Rady School of Management. University of California San Diego.
- 2011 Development of curriculum and instructional materials for undergraduate Industrial/Organizational Psychology course for Department of Psychology, University of California San Diego.
- 2010 Development of curriculum, instructional materials and media for updated *Family Business* course, including a Family Business Mini-Conference covering professional, legal, succession and entrepreneurship presentations.
- 2007 Development of curriculum, instructional materials and media for new Management Academy for Small and Emerging Businesses. Introductory professional course: Small Business Management and Profitability

## **Consulting Engagements**

2021 – 2023	SMB leadership development, organizational assessment and advising
2007 – 2011	Long and short-term management consulting relationships to owners of small and medium-sized businesses in the San Diego region
1998 – 2006	Interior Resource, Inc., long-term management consulting relationship to owners of Interior Architectural firm named Top 200 Design Giant 2000 to 2006

2004 – 2005	County of San Bernardino, Joint Venture Management Plan
1999 – 2003	USDA Forest Service, <i>Carbonate Habitat Management Strategy</i> , joint venture land use agreement brokered between the USDA Forest Service, US Bureau of Land Management, US Fish & Wildlife and various private interests
1992 – 2005	USDA Forest Service, long-term consulting relationship to agency leadership at local, regional and national level

# University and School Committees, Task Forces, Membership on Board of Directors, Volunteer Work in the Community

2021 – 2023	Member, Rady School of Management Undergraduate Curriculum Committee (UCC)
2021 – 2023	Member, Rady School of Management Equity, Diversity, and Inclusion (EDI) Committee; Member, Ad-hoc committee for EDI course audit
2017	Search Committee member for Executive Director, Center for Executive Development, Rady School of Management
2015-2017	Member, Ad-hoc committee for development of new campus major: B.S. in Business Psychology
2015	Faculty Mentor, Marshall Mentor Program, UCSD
2013 – 2015	Member, Ad-hoc Committee for Assurances of Learning Assessment, undergraduate content in ethics, Rady School of Management, UCSD

## Professional Employment, Teaching, and Advising

2017 – present Continuing Lecturer, University of California San Diego

- Rady School of Management undergraduate courses MGT 164: Business and Organizational Leadership and MGT 18: Managing Diverse Teams
- Global Seminars Program: Ireland's Silicon Valley including MGT 164GS: Business and Organizational Leadership and MGT 18GS: Managing Diverse Teams
- Rady School of Management, Center for Executive Development open enrollment and custom courses

## 2011–2016 Lecturer, University of California San Diego

- Rady School of Management undergraduate courses MGT 164: Business and Organizational Leadership, MGT 16: Personal Ethics at Work, and MGT 18: Managing Diverse Teams (DEI)
- Rady School of Management, Center for Executive Development open enrollment and custom courses
- UCSD Academic Internship Program, Faculty Advisor

- UCSD Rady School of Management, Faculty Advisor for Independent Study
- Department of Psychology undergraduate course PSYC 178: Industrial/Organizational Psychology (2011-2012)

1988 – present Founding Partner, McKay & McKay, Management Consulting

2008 – 2016 Co-Owner, CatholicQuiz.com

 Research, design, development and launch of membership-based educational website; institutional relationship development and management

1987 – 2012 Adjunct Faculty, University of San Diego

- School of Business Administration undergraduate courses: Organizational Theory, Organizational Behavior, Interpersonal Communication, Leadership and Its Practice, Human Resource Management, and Family Business
- School of Leadership and Education Sciences undergraduate courses: Learning Development and Stress Management

1987 Council Representative to William D. Jones, San Diego City Councilmember and Deputy Mayor, City of San Diego