Communication, influence and relationships synergize into peak people performance. By boosting both verbal and non-verbal communication, this series helps professionals, from individual contributors to front-line managers, influence others. Ultimately, these actions build relationships that improve collaboration and productivity in any organization. You will:

- **Develop** influence skills
- **Cultivate** individual awareness and team relationships
- **Master** interpersonal dynamics

### Distinguished Executive Guest Speakers:

**Tiffany Harrison** | Chief Financial Officer, Boeing Test & Evaluation, EO&T Finance

**Will Station** | Director, Finance & Chief Financial Officer, P-8 Programs, Boeing

**We are currently confirming additional esteemed speakers for 2016!**

Each homework-free course is only 2 days. Enroll today!

**Course 1: Charisma & Context**

Leverage Your Surroundings, Personal Brand & Presence

- **Oct 28, 4pm-8:50pm**
- **Oct 29, 8am-5pm**
- LEAD307 (1.2 CEUs)

**Course 2: Impactful Verbal Communication**

Power Words for Powerful Communication

- **Nov 18, 4pm-8:50pm**
- **Nov 19, 8am-5pm**
- LEAD302 (1.2 CEUs)

**Course 3: Networking, Influence & Strategic Relationships**

- **Dec 2, 4pm-8:50pm**
- **Dec 3, 8am-5pm**
- LEAD301 (1.2 CEUs)

Register Online: [rady.kintera.org/boeing-kent](http://rady.kintera.org/boeing-kent)

For more information, visit: [rady.ucsd.edu/exec/elevate/boeing](http://rady.ucsd.edu/exec/elevate/boeing)

For assistance, contact: Nancy Peritz at nperitz@ucsd.edu or (858) 822-7414
What Makes Our Courses Unique?

**INTERACTIVE & TEAM-BASED LEARNING**
The Elevate Leadership Certificate Program features curriculum that appeals to multiple senses and dynamically engages participants.

**EXECUTIVE-LEVEL GUEST SPEAKERS**
Engage executive guest speakers in an intimate setting and directly apply classroom learnings to their experiences.

**RESEARCH-BASED CURRICULUM**
Practical research and input from executives drive the credibility and effectiveness of our curricula.

**LEARN & EARN A UNIVERSITY OF CALIFORNIA CERTIFICATE**
Earn a university-based certificate from The Rady School of Management, UC San Diego.

The Augmented Leader Certificate Series

**Certificate Requirements:** 3 Short Courses, 2 days per course (6 days total). Complete all 3 courses to earn the Augmented Leader Certificate.

**Units & Tuition:** Each course offers 1.2 CEUs, for a total of 3.6 CEUs. Tuition is $1,600 for each course. Eligible through the Total Access – Learning Together Program. Registration remains open through course start date.

**Early Bird:** Enroll by September 30, 2016 and your registration will include a seat at the Elevate Forum on June 1 & 2, 2017 in San Diego. The Elevate Forum allows you to engage executives from major Fortune 500-level companies. Additional info to follow. After September 30, regular registration is still open.

**Location:** Ramada Kent, 22318 84th Avenue South, Evergreen Room, Kent, WA 98032-1522

**Enroll now. It’s easy.**
1. Reserve your seat at rady.kintera.org/boeing-kent.
2. Register with your organization’s Tuition Assistance program.
3. Email vouchers to elevate2@ucsd.edu.

Register Online: rady.kintera.org/boeing-kent
For more information, visit: rady.ucsd.edu/exec/elevate/boeing
For assistance, contact: Nancy Peritz at nperitz@ucsd.edu or (858) 822-7414
**Charisma & Context:**
**Leverage Your Surroundings, Personal Brand & Presence**

Description of Short Course
Charisma encompasses appeal and magnetic attraction that leaders and influencers exhibit. Context consists of the environment and factors surrounding an event. Leverage this duo and you have a potent combination called Presence, which entails projecting those qualities to broaden an individual’s persona. Presence leads to influence, reputation through personal branding and the ability to utilize appropriate categories of power for corresponding situations. This course helps you boost your charisma and wield your context for optimal success. Course topics include:

- Leverage the Multiple Power Types
- Understand Your Context & Environment
- Use Emotions in Negotiation & Motivation
- The Brand Builder: Personal Branding & Marketing

**Course Dates:**
October 28, 4pm-8:50pm  
October 29, 8am-5pm

**Course Number:** LEAD307 (1.2 CEUs)  
**Instructor:** Johanna Hollowich  
**Tuition:** $1,600 **Eligible for Tuition Assistance**  
**Location:** Ramada Kent, 22318 84th Avenue S, Evergreen Room, Kent, WA 98032-1522

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**Impactful Verbal Communication:**
**Power Words for Powerful Communication**

Description of Short Course
What’s a word worth? The worldwide advertising and branding industry alone spends $445 billion. A diplomat can spark wars or proliferate prosperity with just a few words. Cyber-bullying can kill, while motivational words can heal. Words truly influence others emotionally and logically. They provide the backbone for effecting profound results. The *Impactful Verbal Communication* course elevates your ability to effectively use words to motivate and empower, increase collaboration and productivity, as well as develop talented managers and leaders. Course topics include:

- Wield Words in Productive Ways  
- Increase Synergies with Others Through Words  
- Build Confidence & Influence Others

**Course Dates:**
November 18, 4pm-8:50pm  
November 19, 8am-5pm

**Course Number:** LEAD302 (1.2 CEUs)  
**Instructor:** Anita Polite-Wilson, Ph.D.  
**Tuition:** $1,600 **Eligible for Tuition Assistance**  
**Location:** Ramada Kent, 22318 84th Avenue S, Evergreen Room, Kent, WA 98032-1522

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Register Online: [rady.kintera.org/boeing-kent](http://rady.kintera.org/boeing-kent)  
For more information, visit: [rady.ucsd.edu/exec/elevate/boeing](http://rady.ucsd.edu/exec/elevate/boeing)  
For assistance, contact: Nancy Peritz at [nperitz@ucsd.edu](mailto:nperitz@ucsd.edu) or (858) 822-7414
Description of Short Course
The Networking, Influence & Strategic Relationships course elevates your ability to strengthen your relationships with other professionals in mutually beneficial ways. Based on research and presented in practical, interactive ways, this lively course focuses on helping you to boost your networking skills and social capital. These relationships prove critical in driving performance and results—or simply making the workplace the best culture and environment for you and your colleagues. Course topics include:

• The Science of First Impressions That Last & Influence Others
• Networking Development, Building Strategic Relationships & Social Capital
• Organizational Politics: An Introduction to Dealing with Them Ethically

Course Dates:
December 2, 4pm-8:50pm
December 3, 8am-5pm

Course Number: LEAD301 (1.2 CEUs)
Instructor: Vu H. Pham, Ph.D.
Tuition: $1,600 Eligible for Tuition Assistance
Location: Ramada Kent, 22318 84th Avenue S, Evergreen Room, Kent, WA 98032-1522

Core Faculty

Johanna Hollowich
Johanna Hollowich, a Partner of Spectrum Knowledge, has worked with clients throughout Asia/Pacific, Europe and the Americas. Johanna advises companies on how to implement the essential skills required for today’s competitive global marketplace. She has successfully facilitated international business solutions that include presenting over 500 training programs and designing a variety of e-learning courses. To customize programs for clients worldwide, Johanna works with experienced, multilingual intercultural associates from countries around the world including China, France, Germany, India, Italy, Mexico, Russia and Singapore.

Vu H. Pham, Ph.D.
As the Chair of Elevate, Vu H. Pham, Ph.D. works with dozens of organizations from the Fortune 500 to government and non-profit agencies. Elevate is a partnership with the Center for Executive Development at the University of California, San Diego’s Rady School of Management, as well as Cal State Fullerton and UC Riverside’s Career Centers. The Elevate Program boosts organizational performance and strategic effectiveness through interactive training and data-driven research.

Anita Polite-Wilson, Ph.D.
Dr. Anita Polite-Wilson has taught courses within the entire Elevate certificate series for large companies, from the Fortune 500 to university and governmental agencies. With consistently high evaluations, Dr. Anita, as she is affectionately known, brings a dynamic approach of insightful instruction and curious coaching to each course. Her goal is to make every session an experience for all participants by fostering group dialogue and encouraging individual reflection. What distinguishes her delivery style from others is the ability to make key concepts and teachable moments “stick” with original, memorable catch phrases such as “Change Your Frame, Change Your Focus, Change Your Future.” © Over the years, Dr. Anita has been recognized for the value she creates as a success partner in the realm of workforce development with numerous honors and credits.
The Elevate Forum showcases senior executives from major Fortune 500-level organizations who will deliver 3-minute leadership lightning talks—this provides condensed and practical advice. Our signature leadership event is co-hosted by UC San Diego, CSU Fullerton, UC Riverside and Spectrum Knowledge. Join us for this dynamic invitation-only, cross-industry event.

**Past Speakers**

- **Barbara Arneklev-Krol** | Vice President of Human Resources, Tilly’s
- **Roy Azevedo** | Vice President, Advanced Concepts & Technology, Space & Airborne Systems, Raytheon Company
- **Young J. Bang** | Vice President, Booz Allen Hamilton
- **Dave Barthmuss** | Group Manager, Communications (West), General Motors Company
- **Ken Baruth** | Vice President Risk, Dealer Credit & IT Security, and Chief Risk Officer, Toyota Financial Services Corporation
- **John Basile** | Vice President, Diversity & Inclusion, Fidelity Investments
- **Susan L. Beat** | Senior Vice President, Union Bank
- **Shaun Beaudette** | Director, Business Management, Information Technology, Raytheon Space & Airborne Systems
- **Brad Bennett** | Executive Vice President, Enforcement, FINRA – Financial Industry Regulatory Authority
- **Ondra L. Berry** | Vice President of Diversity & Inclusion for Corporate Diversity & Community Engagement, MGM Resorts International
- **Emanuel Brady Jr.** | Vice President of IT & CIO, Space & Airborne Systems, Raytheon
- **Cary Burch** | SVP Global Innovation, Thomson Reuters
- **Michael Burken** | HR Director, Organizational Effectiveness, ConAgra Foods
- **Shawn Burkin** | Regional Vice President, San Diego, GEICO
- **Lisa Cagnolatti** | Vice President, Business Customer Division, Southern California Edison
- **Anthony P. Carter** | Vice President, Diversity & Inclusion, Johnson & Johnson
- **Jessica Choi** | Associate Vice President, Talent Acquisition & Diversity, Penn Mutual
- **Joan M. Clark** | Area Vice President, Human Resources, Parker Hannifin
- **Christopher Cool** | Sector Vice President, Affordability, Aerospace Systems, Northrop Grumman
- **Mark Czaja** | Group Vice President, Technology & Innovation, Parker Aerospace
- **Ralph de Chabert** | Senior Vice President, Chief Diversity Officer, Brown-Forman Corp.
- **Monica Davy** | Executive Director, Office Equity, Diversity & Inclusion, Internal Revenue Service
- **Arthur M. delaCruz** | Senior Director, Business & Advanced Systems Development, Aerospace Systems, Northrop Grumman Corporation
- **Michelle DiTondo** | Senior Vice President, Human Resources, MGM Resorts International
- **Khoa D. Do** | Partner, Jones Day
- **Barry Draskovich** | Group Director, Program Management, Parker Aerospace
- **Susana Escalante** | Director, Diversity & Inclusion, Raytheon Space & Airborne Systems (SAS)
- **Sandra Evers-Manly** | Corporate Vice President, Corporate Responsibility & President of Northrop Grumman Foundation, Northrop Grumman
- **Donna Farrugia** | Executive Director, The Creative Group, Robert Half International
- **Gerry Fernandez** | President, The Multicultural Foodservice & Hospitality Alliance (MFHA)
- **Frank Flores** | Vice President, Engineering, Unmanned Systems, Aerospace Systems, Northrop Grumman
- **Gene Fraser** | Vice President, Programs, Quality and Engineering, Northrop Grumman Corporation
- **Mary Ann Fresco** | Senior Executive Service, Office of Management & Budget, National Nuclear Security Administration
- **Scott Furgerson** | Vice President, Gas Operations, Southern California Gas Company and San Diego Gas & Electric
- **Michael E. Geary** | Managing Partner, Penn Mutual Life Insurance Company & President/CEO, Sterling Wealth Strategies
- **Paul Geery** | Vice President, C3 Solutions Business Group, Electronic & Information Solutions, Boeing Defense, Space & Security
- **Sonya Gong-Jent** | Vice President, Operations of Multicultural Business Development, State Farm
- **Andres E. Gonzalez** | Chief Diversity & Inclusion Officer, Baystate Health
- **Genevieve Haldeman** | Vice President of Global Communications, Plantronics
- **Ash Hanson** | Vice President, Diversity & Inclusion, Aramark
- **Lawrence (Larry) J. Harrington** | Vice President, Internal Audit, Raytheon Company
- **Bill He** | Vice President, Global Procurement Strategic Sourcing, Kimberly-Clark
- **Gail Herring** | Communications Coordinator, Diversity & Inclusion, Toyota Motor Sales, U.S.A., Inc.
- **David Hinson** | National Director, United States Minority Business Development Agency
- **Dennis Hirotsu** | Vice President, Corporate Research & Development Innovation Capability, Procter & Gamble
- **Emily Howard, Ph.D.** | Senior Technical Fellow, Human Factors Engineering, Boeing
Past Speakers (cont.)

- Dewey R. Houck, II | Vice President and General Manager, Electronic & Information Solutions, Boeing Network & Space Systems
- Gilbert Ivey | Chief Administrative Officer, The Metropolitan Water District of Southern California (Ret.)
- Tisa Jackson | Vice President, Corporate Diversity & Inclusion, MUFG Union Bank, N.A.
- J. Michael (Mick) W. Jagger | Global Hawk UAS Director and Program Manager, Northrop Grumman Aerospace Systems
- Donna A. Johnson | Chief Diversity Officer, MasterCard Worldwide
- Jae Junkun | Vice President, Head of Strategic Risk, MassMutual Financial Group
- Leonard L. Kaigler | Vice President–Agency, State Farm Insurance
- John Kalohn | Vice President, Testing & Continuing Education, FINRA – Financial Industry Regulatory Authority
- Daphne Kwok | Chair, President’s Advisory Commission on Asian Americans & Pacific Islanders
- Bert Lacher | Managing Partner & Sr. Director, Strategy & Enterprise Development, Verizon Business Solutions
- Gary LaMonte | Vice President, Human Resources & Security, Space & Airborne Systems, Raytheon
- Jamie Latiano | Vice President, Human Resources, In-Flight Entertainment & Connectivity, Thales Avionics
- Harry Q.H. Lee, II | Vice President, Corporate Contracts, Pricing & Supply Chain, Northrop Grumman (Ret.)
- Patrick Lee | Senior Vice President, Customer Service, Innovation & Business Strategy and Chief Environmental Compliance Officer, Southern California Gas Company
- Dr. Andrea Lewis | Chief Diversity & Inclusion Officer, BAE Systems, Inc.
- Wil Lewis | Diversity & Inclusion Executive, Bank of America/ Merrill Lynch
- Jen E. Mahone | Corporate Vice President, Diversity & Inclusion, New York Life Insurance Company
- Robert Marchman | Executive Vice President, Legal Section, FINRA – Financial Industry Regulatory Authority
- Sean Mehranbod | Regional Vice President, Southwest General Manager, Sam’s Club
- Sylvester Mendoza, Jr. | Corporate Director for Strategic Alliances & Global Diversity, Northrop Grumman Corporation
- Patricia Miller | Vice President, Human Resources, Southern California Edison
- Diego Miralles | Global Head, Janssen Healthcare Innovation, Janssen Pharmaceutical Companies, Johnson & Johnson
- Kevin L. Mitchell | Vice President, Manufacturing & El Segundo Site Manager, Northrop Grumman Aerospace Systems
- Michael Moran | Vice President, Clinical, Facility & Guest Services, Baystate Health
- Angela Morris | Vice President, Manager of External Branding & Sponsorships, Bank of America
- Kevin Naya | Director, Development Program Excellence and Lean+/Capturing the Value of Quality, Boeing Engineering, Operations & Technology
- Peggy Nelson | Vice President, Engineering & Global Product Development, Northrop Grumman
- Iresha O’Deneal | Senior Vice President, Global Diversity & Inclusion Strategy, Consulting & Internal Initiatives Executive, Bank of America
- Ty Ondatje | Senior Vice President, Corporate Responsibility & Chief Diversity Officer, Iron Mountain
- Rosalyn Taylor O’Neal | Vice President & Chief Diversity Officer, Campbell Soup Company
- Sharon Orloff | Global Chief Diversity Officer & Senior Vice President of Corporate People, Wal-Mart
- Nimesh Patel | Executive Director, Diversity & Inclusion, U.S. Department of Homeland Security
- Audria Pendergrass Lee | Director, Diversity & WorkLife, FINRA – Financial Industry Regulatory Authority
- Neddy Perez | Vice President, Global Diversity & Inclusion, Ingersoll Rand
- Jim Phillips | CFO, Mobility Surveillance & Engagement at Defense, Space & Security, Boeing
- Sandra Quince | Global Program Manager for Employee Networks, Diversity & Inclusion Organization, Bank of America
- Michael B. Reding | Vice President, Sales Support & International Operations, Toyota Motor Sales, U.S.A., Inc.
- Jonathan Reichenthal, Ph.D. | Chief Information Officer, City of Palo Alto
- Catherine Rice | Vice President of Contracts, Pricing & Program Business Operations, Northrop Grumman, Aerospace Systems
- Kelly Schlegel | Director, Logistics Information Management Systems, The Boeing Company (Ret.)
- F. Michael Sena | Deputy Director, Office of Diversity Management & Equal Opportunity, Office of the Under Secretary of Defense (Personnel & Readiness), Department of Defense (DoD)
- MaryAnn Sena-Edelen | Director of Guest Experience, MGM Grand Hotel
- Scott Shane | Managing Director, Talent Acquisition & Staffing for the Americas, MUFG Union Bank, N.A.
- Kenneth A. Shaw | Vice President, Supply Chain Management, Boeing
- Daniel M. Sibears | Executive Vice President, Regulatory Operations/Shared Services, FINRA - Financial Industry Regulatory Authority
- Albert A. Smith | Vice President of Customer Service, Lexus Division, Toyota Motor Sales U.S.A., Inc.
- Bruce J. Stewart | Deputy Director Strategic Initiatives, Training & Compliance, Office of Diversity & Inclusion, U.S. Office of Personnel Management (OPM)
- Larry Stullich | Director, Engineering, Communications Division, Northrop Grumman Information Systems
- Jimmy Thai | Vice President for Technology, SAIC
- Geri Thomas | SVP, Chief Diversity Officer and Georgia Market President, Bank of America
- Joyce E. Tucker | Vice President, Global Diversity & Employee Rights, Boeing
- Valmore Valiquette | Senior Director – Procurement, Aerospace Systems, Northrop Grumman Corporation
- Lorie Valle-Yanez | Vice President, Chief Diversity Officer, MassMutual Financial Group
- Veronica E. Villalobos | Director, Office of Diversity & Inclusion, U.S. Office of Personnel Management (OPM)
- Jeff Walker | Director of Advanced Meter Project, Southern California Gas Company
- Mark Welch | Senior Vice President & Global Chief Diversity & Inclusion Officer, Northern Trust
- Chelle Wingeleth | Director, Talent Solutions, Diversity & Inclusion, Southern California Edison
- Gillian Wright | Vice President, Customer Services, Southern California Gas Company

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For more information, contact: info.411@spectrumknowledge.com